

Bike Service Procedures Check List

1. Bike service by appointment only and must be called in.
 2. Bike will be received between :
12:30pm-5:30pm Tuesday - Friday.
11:30Am -2:30 PM Saturday.
3. Allow 15 min for check in.
4. Wait times for tune-up's can vary but usually a week plus during bike season (Apr.-Aug 15).
5. Tires and tubes much faster turnaround times.
6. **We will call you immediately** when service is complete to arrange pick up. No need to call.
7. Bikes must be picked up within 5 days of completion unless otherwise arranged. (*as we don't have the room*).
8. Please wash down mud and dirt off the bike so we can work on it. If you would like detailing we can do that too for a fee.
9. Remove locks, bags and accessories that impede repairs.

**These measures should allow us to get things done in the morning and streamline service process.*

April30/20